# Thank YOU, the community, for being a part of the team!



# Mid-Maine Homeless Shelter Annual Report

2012 A year of transition





~ Ending homelessness in Mid-Maine, one person, one child, one family at a time. ~

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### **Dedication to the founders of the MMHS**

The birth of the Mid-Maine Homeless Shelter occurred in 1990---we had 2 "parents" present when we were delivered into being,---The Central Maine Shelter Group and The Waterville Interfaith Council of Churches.

The Central Maine Shelter Group was formed in 1987 by a coalition of the local Catholic Churches at the urging of Father Goudreau and later Father Norm Richard. The group was led by David Baird and Joan Philips-Sandy. Joan, acting as the group's legal council, applied for and received State of Maine and Federal certification as a non-profit, 501-c-3 Corporation. The corporation name was The Central Maine Shelter Group.

Meanwhile, the Waterville Area Interfaith Council of Churches took an active interest in the growing number of homeless people approaching the local clergy for help with temporary shelter and meals. The leadership for this effort was led by 3 church laymen, George Keller, Arthur Smith and Peter Joseph.

Early in 1990 they solicited a group from the local churches and synagogue to put together and execute a plan to open a new homeless shelter in the fall. The effort was greatly enhanced when Father Norm Richard offered the Interfaith Council group the use, for a year to a year and a half, of the Notre Dame Parish Life House on Silver Street. The Central Maine Shelter Group then approached George Keller to see if the work they had done to incorporate could be combined with the Interfaith Council group's effort to make an operational homeless shelter a reality.

By mid fall of 1990 a little more than \$4,500.00 had been raised, 8 beds, bedding and other necessary items had been obtained and 18 volunteers to operate the shelter from 6:00 p.m. to 8 a.m. 7 days a week had been recruited.

The Shelter needed only 2 more issues to be resolved---spot zoning to allow a shelter to locate on Silver Street and official corporate certification. The Shelter Group asked the Interfaith Council Group to attend their fall Board meeting. During the meeting it was decided to add the Interfaith Council group to the Mid-Maine Shelter Group's Board of Directors. It was so voted! Next the original Shelter Group Board members resigned—leaving the organization with a new Board and a 501-c-3 nonprofit certification. The corporate name was changed to the Mid-Maine Interfaith Shelter.

In mid November of 1990 the Mid-Maine Interfaith Shelter obtained temporary spot zoning for The Notre Dame Parish Life House to be used as a homeless shelter

We opened our doors Thanksgiving Day 1990 with 7 guests and 12 volunteers and Board members in attendance. A turkey supper, with all the trimmings was served---so we started our first night with a prayer and common meal.

# Capital Campaign Report

Two more wonderful events followed during the summer of 2011: Event #1—The anonymous "Angel" advised that it might be wise to build a two story building rather than the single story we had planned. The "Angel" advised including an unfinished second story for the future which would prove a far more economical approach in the long run. To encourage us in make the "right" decision our Angel offered to pledge an additional \$100,000.00. The MMHS Board considered the recommendation and enthusiastically voted to add the second story and adjust the campaign goal to \$2,750,000.00.

Event #2—The Lunders, Peter and Paula, set a \$400,000.00 match grant for the funding of the \$800,000.00 endowment.

By December 24<sup>th</sup>, 2012 we had pledges totaling \$2,850,000.00. This figure resulted from an adjustment made on 2011 total of \$2,900,000.00 due to a pledge unit adjustment. Thru the efforts of dozens of people donating hundreds of hours of their time our adjusted goal has been achieved and surpassed. We can all be proud of our productive and successful campaign efforts during 2011 and 2012. But the campaign effort is not yet finished!! Contained within the \$2,850,000.00 pledges are funds that cannot be collected for more than 5 years. \$800,000.00 is being set aside and these designated pledges cannot be used. The Campaign Cabinet estimates we still need to raise \$100,000.00 +-.

To date we have collected \$300,000.00+ of the \$800,000.00 Lunder Endowment Fund and we have paid for \$1,320,000.00+- of the \$1,925,325.00 building construction contract.

In addition to that final Capital Campaign money raising effort, we must continue the monitoring and collection of all of the Campaign pledges. This will take focused and diligent effort to completely and successfully execute the plan for our Rebuilding Lives mission.

Finally, on behalf of the MMHS Board of Directors, the Campaign Cabinet and all of the operational committees, we extend our heartfelt thanks to all of those people who have so generously pledged their financial support. You have made our efforts a success---we and our homeless neighbors shall be forever in your debt.

Respectfully Submitted by Doug Cutchin, Campaign Chair

# Capital Campaign Report

For many Years the MMHS Board of Directors had been planning for a larger facility to replace our inadequate 28 Ticonic Street home. Now we have moved in!---as of last October (2012) we are up and operating in our new home.

The Board decided to engage Dumont Associates of Portland, Maine to act as the Capital Campaign Council. Cathy Coffman was assigned as the MMHS Campaign Supervisor and Sheri Leahan as Campaign Director. In the spring of 2010 work began forming a complete campaign organizational structure. The Campaign was organized by establishing a Campaign Cabinet and 5 divisions/committees. The Campaign Cabinet was charged with organizing and overseeing all of the campaign plans and activities. The committees, with help from other community members, were charged with executing the plan. The MMHS's Capital Campaign organization consisted of the following community members.

Campaign Cabinet: Doug Cutchin, Chair; Rev. Susan Reisert, Vice Chair; Karl Foss, Jill Gilbert, Roger Gagne, David Grenier, Kevin Joseph, Governor Paul LePage, John Wallingford, Dr. John Margolis, Mike Marston, Bill Mitchell, Thomas Morrione, Betty Palmer, Michael Roy, Walter Simcock, Rev. Mark Tanner, Susan Wallingford. Leadership Gifts Division: Walter Simcock, Chair; Doug Cutchin, William Dubord, William McKay, James Nicholson, Susan Reisert, Michael Roderigue, Michael Roy and Betsy Tipper.

Major Gifts Division: Jill Gilbert, Chair; John Beichman, Ron Le-Clair, Betty Palmer, Don Ponitz, Allan Rancourt, Rob Roy, Dana Sennett.

Communications Division: Roger Gagne, Chair; Bridget Campbell, Rena Cater, Dick Dugal, David Eaton, Pamela Kick. Awareness Committee: Thomas Morrione, Co-Chair, Rev. Susan Reisert, Co-Chair, Bro Adams, Rev. Dr. David Anderman, Lauren Sterling, Rev. Mark Tanner.

Demont recommended that the Capital Campaign goals be set at \$2,400,000.00 with an \$800,000.00 endowment contained within that figure. The Board of Directors adopted that goal and charged the MMHS Campaign with achieving the goal. Later, as detailed in this report that goal would be adjusted to \$2,750,000.00.

The first year and a half was a challenge, but it was a fully successful "mission" launch. For the first 2 years the Shelter, both at the Silver Street and at the Ticonic Street House was operated by volunteers only. This herculean effort was made possible by the 3-8 hours daily that Rosemary Winslow and Coral Hewins selflessly invested during the critical start-up phase. All of the scheduling was done by Mark Benbow and his system carried the Shelter for its first 8 years of operations.

The Board and volunteers were truly the pioneers who blazed the trail that established our Mid-Maine community's commitment to letting no neighbor go without shelter, clothes, food or other required necessities.

To this day we follow the decision made at our first Board meeting: the people we serve are guests, not clients, and that the Shelter is a home not an agency. We would later change our name to the Mid-Maine Homeless Shelter---but we have always kept the inscription "founded by The Interfaith Council of Churches" on our stationery to remind us of the roots of our mission to serve our homeless neighbors.

Below is a partial list of the original Board of Directors during the first year plus of our existence.

Original Board of Directors: Lisa Ziobro and Doug Cutchin Board Co-Chairs; Joyce Baldic, Secretary; Jim Nicholson, Treasurer; Arthur Smith, George Keller, Coral Hewins, Rosemary Winslow, Mark Benbow, John Margolis, Rabbi Ray Kerrenski, Gary Sullivan, Bonnie Sears, Cindy Lepley. Long time Shelter clerks Jill Gilbert, Accounts Receivable and Payable; Marie Cutchin, Payroll.

Note: Lisa Ziobro was named as the Shelter's first executive director in the spring of 1991.



### Letter from the Board President

Greetings Fellow Donors;

It is with great honor and enthusiasm that I report to you today. I have been involved with many non-profits over the past 20 years or so and I have to tell you that the Mid-Maine Homeless Shelter ranks right up there with the best! It has been my pleasure to be part of such a fine, well run organization for the past 7 to 8 years.

It is hard to believe that two years have gone by so quickly. We have accomplished so much in such a short time. We have gone through a Capital Campaign and raised over \$2.7 million dollars and have made great strides in reaching a \$1 million dollar endowment. With the guidance of the board of directors, which is made up of some very dedicated volunteers, Betty has done a remarkable job leading this team from the old shelter, which housed 20 guests, into a brand new state of the art 40 bed facility; although there have been many a night where there were over 50 guests staying warm in the shelter. We expanded our targeted case management program and hired a full -time resource director. This program assists our guests in accessing community programs and appropriate housing opportunities.

We have just begun to scratch the surface in offering the programs to the homeless that will once again enable them to become self-sufficient. We have created a homeless prevention program that assists families that are at risk of becoming homeless. This program helps families and individuals maintain housing and employment or to acquire affordable housing and employment.

In ending I would like to thank our shelter director, Betty, for the tremendous job she and her staff did in transitioning from the old shelter to our new facility. I can assure you that this was not an easy task.

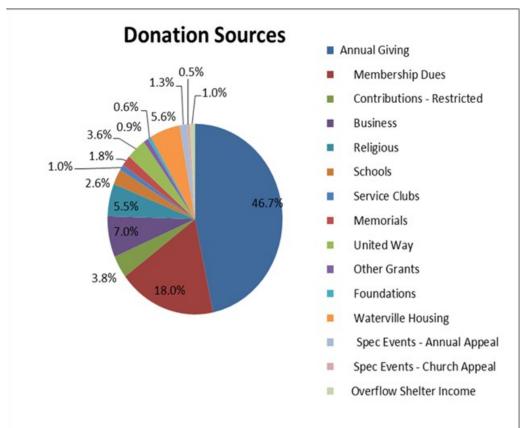
My heartfelt thanks also go out to our Capital Campaign Chair Doug Cutchin and vice-chair Susan Reisert for the outstanding effort that they and the Capital Campaign Committee did in helping us raise the necessary funds to build the new homeless shelter and Lunder Home-

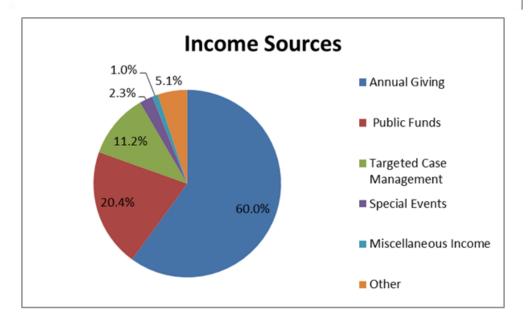
less Prevention Center.

I would like to offer my sincere gratitude to our board of directors. It it weren't for their unselfish giving both in their time, knowledge and financial resources none of this would have been possible. I am very proud to be part of this group.

Last but, certainly not least is YOU, our donors. You saw the homeless need in our community and you trusted and supported the Mid-Maine Homeless Shelter to fill that need. I am extremely proud to be living in such a caring community.

Regards; Kevin P. Joseph Board Chair



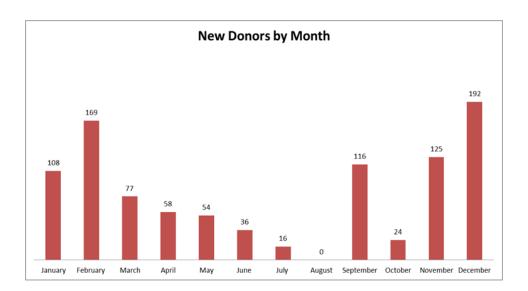


# Finance Report

The Finance Committee has the responsibility to keep the Mid-Maine Homeless Shelter financially viable through efficient fiscal operations and sound long-term investments.

In 2012 the finance committee established the financial transition and budgetary changes that incurred in the large move to the new shelter. The committee continued oversight of the operating budget and capital campaign budget. The committee worked on the implementation of the new endowment, elevator fund, and playground con struction fund. The finance committee continues to make sure the Mid-Maine Homeless Shelter is a good investment for the community's thoughtful charitable investment.

Respectfully submitted, Karl A. Foss, C.P.A., Treasurer



### **Board of Directors**

| Kevin Joseph, Chair          | 2014 |
|------------------------------|------|
| Dirk Kershner, Vice Chair    | 2015 |
| Eric Leimbach, Secretary     | 2014 |
| Karl Foss, C.P.A., Treasurer | 2014 |
| Jill Gilbert                 | 2014 |
| Jessica Burton               | 2013 |
| Rev. Mark Tanner             | 2013 |
| Doug Cutchin                 | 2013 |
| Rev. Susan Reisart           | 2012 |
| Michael Roy                  | 2013 |
| Danny Karter                 | 2012 |
| Pastor Arlene Tully          | 2014 |
| Amy Przytulski               | 2014 |
| Sandy Myers                  | 2014 |
| Jessica Marin                | 2016 |
| Janathan Dagaya Clauls       |      |

Jonathan Rogers, Clerk

Betty Palmer, Executive Director

Sister Mae Doucette, Commemorative

#### **Standing Committees for 2013**

- 1. **Development Committee**—involved with grants, estate planning, annual appeal and donor relations.
- 2. **Finance Committee**—develops and oversees the budget
- 3. **Management Committee**—develops and oversees the employee policies both legally and ethically
- 4. **Events and Communications**—organizes and oversees fundraisers
- 5. **Governance Committee**—oversees the nomination process for potential new Board members; reviews bylaws annually; reviews mission and vision; oversees strategic planning and new program planning
- 6. **Endowment Committee**—develops and oversees endowment policy and use of endowment funds; oversees the management of the endowment.

### Letter from the Executive Director

#### 2012 WHAT A WONDERFUL YEAR OF TRANSITION!

From an 18 bed two story modest emergency shelter home to an 8,000 square foot homeless resource center, emergency shelter and homeless prevention center. From under 2,000 volunteer hours per year to over 10,000 volunteer hours per year. From an overnight emergency shelter to a 24-hour three meals a day homeless safe haven with supports 24-7 and opportunities more than we ever dreamed could be offered to transition and stabilize homeless persons and families as we strive to end homelessness in our community. From 18 guests per night to an average of 50 guests per night. From emergency overflow beds to all homeless persons, families, individuals and services in one convienent new location. The donor support from 45% to 65 % of our funding per year.

So many celebrations, so many wonderful gifts, so many homeless families have recovered from homeless episodes and rebuilt their lives and have a brighter future thanks to all the great transitions and community support. However not all our transitions in the last few years have been celebrations. The Transition from 68% State and Federal funding to 20% state and federal funding has created hardships for the homeless and the shelter. The economy has increased the need for our services while it has decreased the support available to provide those services. While the number of donors supporting the shelter has risen significantly the average gift to the shelter has decreased from \$45 average donation per donor to \$25 per donor gift. Changes in public funding budget cuts and reallocations of state and federal funding, sequestered funds, and HUD changes in funding and other funding hardships have made the last two years difficult at best.

And yet we stand strong, healthy and growing as a non-profit, providing services to hundreds of homeless families and individuals and many more at risk of homelessness. Your donor support has created brighter futures than you could have ever imagined. Students completed high school that might never have been able to without the shelter support. Persons participating in employment workshops and securing reasonable employment were successful because of your donor support. Families being strengthened by financial sense classes, parenting support, cooking and empowerment opportunities. Guests struggling with addiction to be clean and sober have received 30, 60, 90 day and 1 year chips...it was your donor support that helped to make these things possible. As you can see all through our annual report your gifts have transformed lives, given hope, made children smile, paid the bills, and kept the lights on. Your hands as volunteers have created a family environment with supports for celebrations and tough times.

We have the most awesome board and staff. It has been my honor this year to work with such a great team to end homelessness in the greater Waterville Area and spread homeless awareness throughout Mid And Central Maine.

Respectfully Submitted by Betty Palmer, Executive Director

# Homeless Prevention Food Pantry



The food pantry at the Mid-Maine Homeless Shelter is open on Fridays from 1pm - 3pm as an emergency food pantry. In 2012, we provided emergency services to 511 families which included 915 adults and 416 children. People utilizing the pantry came from Waterville, Winslow, North Vassalboro, Oakland, Augusta, Benton,

Fairfield, Clinton, Norridgewock and Canaan.

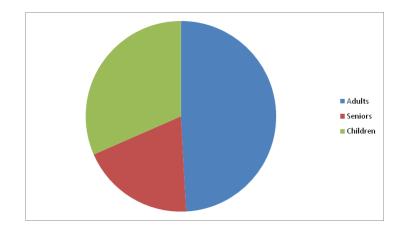
The food pantry is supported by community support. We are very appreciative of the many food drives organized by schools, organiza-

tions, businesses, and groups of friends, as well as individuals who drop off bags and boxes of groceries. Without the support of these community groups and individuals, we would not be able to meet the demands of the food pantry.



In 2012 the food pantry at the Mid-Maine Homeless Shelter served 488 families in our

communities! Of those 488 families they were comprised of the following individuals:



Just a few of the many ways that You, the community supported us in 2012

Homeless prevention is a growing program for the shelter. Until recently our main support was to provide food and personal care items to supplement a persons budget so that they pay the rent or purchase medicines and we would provide the food they needed at the food bank.

Today the homeless prevention program meets with many people with a variety of needs, some needing only a portion of a security deposit, some needed \$15 per month to finish paying rent and stay stabley housed, some needed medicine until they could qualify for MaineCare and others need furniture as to not sleep on the floor. Many times it is to connect or refer persons and families to appropriate services in the community. So many times a small change can make a huge difference.

Clients are encouraged to attend the resume workshops. Financial sense support is provided. Most of all we take a holistic approach to what is going on in 7 areas of a persons life; medical, education, housing, mental illness, employment, substance use and/or abuse and social /entertainment ... together we set goals and help people to get back on track without being homeless. To stabilize families and individuals with the correct level of support and financial assistance when necessary.

Last year we interviewed and assisted over 30 families and only 3 needed to come into the shelter to create a new life plan from the beginning. 27 others were able to be stabilized with out loosing their

housing and this is a much more affordable and healthier way to create change than everyone needing emergency shelter.





### Our volunteers make the difference!

The Mid-Maine Homeless Shelter is a consummate example of faith in action. The mission carried out each day could not be successful without



the hundreds of volunteers who enthusiastically donate their time in support of the people in need.

2012 was another busy year as reflected by over 10,291 hours of time that volunteers (local citizens and college students) gave in numerous ways throughout each day/week. Volunteers covered phones, sorted donations,

cooked meals, read to children and played games, taught art and crafts to both adults and children, provided child care when parents attended classes or went to appointments, cleaned, did laundry, delivered furniture and supplies to guests when they transitioned to their apartments, picked up furniture and other items, and assisted with various fundraising activities. Moving teams comprised of volunteers were instrumental as we transitioned from the Ticonic St. location to the new shelter and then cleaned the Ticonic St. building before the keys were handed over to the new owners. Without the leadership of Jose Languet and his team of volunteers, we would not have the new playground as they raised money, helped plan the set-up, and then spent numerous hours installing equipment. Jose completed this project for his Eagle Project in scouting. Volunteers helped make the new shelter open houses a success as they



provided and served refreshments in addition to being tour guides. The donors' dinner was cooked and served by volunteers. The holidays were made special for the guests as meals were made and served for Thanksgiving and Christmas and lots of presents were under the Christmas tree.

There was at least one volunteer orientation training each month with Getting

to Know the New Shelter and food handling workshops attended by veteran volunteers to support them before they transitioned to the new facility.

We are truly blessed to have this vital support and so appreciate each of our incredible volunteers!

# **Shelter Programs**

#### **Veteran's Support Program:**

A weekly group is held for veterans residing in our shelter. This group is led by volunteers and is a great source for our shelter guests who have served in the military.

#### **Baking Classes:**

Baking classes are offered so that guests learn new skills and it is a great way for volunteers to interact with and support our guests.



#### Meditation/Spirtual life/Bible Study:

The guests are able to learn how to use mediation to benefit all areas of their lives.

#### **Parenting Classes:**

Parents and caregivers are provided support and offered and taught important skills.

#### **Double Trouble:**

Double Trouble is a recovery group for people with duel diagnosis. It is held weekly and run by staff of KBH.

#### **Sketching Class:**

A volunteer has begun to offer sketching classes for older children and adults. We have seen a lot of interest in this class.



#### **Financial Workshops:**

Teaching our guests how to manage and budget money is crucial to their success in life. These classes help to teach these important skills.



It would be impossible to list all of our collaborating partners and agencies without leaving someone out. We are thankful that we are part of a community that is willing and able to share their talents and resources with the guests of the Mid-Maine Homeless Shelter. Without their support we would NOT be able to help our guest I in all areas of their lives!

# **Shelter Programs**

The MMHS works closely and collaboratively with agencies and facilities that provide services to homeless individuals in our community. Our guests are provided extra support while at the shelter by utilizing trained community volunteers and our resource specialist's services to refer and link them with appropriate and much needed services and benefits. This includes the partnerships with United Way-Warming Center, Waterville Adult Education, Waterville Public library, Moco Social Club, KBH High Hopes Program, Health Reach and Maine General's Intensive Out Patient Program, Discovery House, local AA and NA groups and community supports where applicable.

The Mid-Maine Homeless Shelter is not just a place to sleep. We are continually adding programs that are designed to help our shelter guests in all areas of their lives. Ending homelessness goes beyond providing a place to sleep!

#### **Drug Overdose Prevention Training:**

Jayne Harper MS, MCHES Drug Overdose Prevention Educator from Maine General Medical Center comes to the shelter once a month to do a workshop with the guests.

#### **AA Meeting:**

A weekly AA meeting is held for our guests. This meeting is facilitated by local AA leaders.



#### **Employment Workshop:**

The Adult Education program in Waterville has provided a staff member to come to the shelter on a weekly basis. Guests develop a resume and get support on job searching.

#### **Healing Arts:**

We continue to provide healing arts for both the adults and the children at the shelter

#### **Sewing and Knitting Classes:**

Guests have the opportunity to participate in sewing and knitting classes taught by volunteers.



# **Volunteer Spotlight**



Since October 2011, Jake Smith, a Messalonskee Junior High School student, and his grandmother, Nancy Wilson, a retired teacher, have been making "Smile Bags" for each child as s/he becomes a guest of the Mid-Maine Homeless Shelter. These bags

contain age appropriate items including but not limited to toiletry items, baby needs, school supplies, games, crafts, stuffed animals, and books. Each bag also contains a colorful fleece blanket which, hopefully, provides each child a sense of comfort and security. When each child leaves the shelter, s/he has these items to take to his/her new home.

Bags have also been extended to include homeless teens from Waterville and Messalonskee High Schools. These bags include many of the above items along with warm hats and gloves included during the winter months.

During 2012, 101 bags were made and delivered. In addition to the items that Nancy collects throughout the year, many people and businesses have donated items, monetary gifts, and gift cards to support the making of the bags. Nancy and Jake are always happy to pick up any items for donations or these items marked "Smile Bags" can be left at the shelter.

The "Smile Bags" make a positive difference in the lives of children as they know that someone cares. Together we can continue to bring smiles to these children - one child at a time.





'A pessimist, they say, sees a glass of water as being half empty; an optimist sees the same glass as half full. But a giving person sees a glass of water and starts looking for someone who might be thirsty.

- G. Thomas Gale

### Celebrating our 2011 Volunteers

Volunteers are crucial to the shelter as we need at least 3 volunteer hours for each staff hour. We are so appreciative of the commitment given by hundreds of volunteers that a recognition event was held to acknowledge their work. This celebratory event took place on May 20, 2012 at the Pleasant St. Methodist Church with approximately 150 volunteers attending. Attendees and family members were treated to entertainment by Peter Boie, a magician, prizes, and refreshments. While all volunteers received a certificate of appreciation and a big thank you from the Executive Director, special recognition was given to the following groups or individuals:

Fairfield First Baptist Church Waterville Rotary Clinton Golf Course Messalonskee High School Dave Mellott Maili Bailey

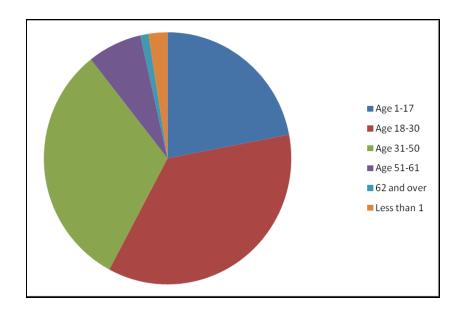
# 2011 REM Community Awards



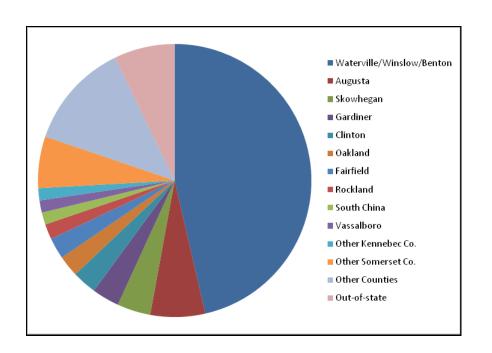
REM's Annual Community Awards honor our region's many volunteers, the unsung heroes who selflessly give their time and talent to aid our many local non-profit organizations and improve the quality of life for all the people of the Waterville Area. The awards ceremony also includes performances by local actors, dancers, and musicians.

The Mid-Maine Homeless Shelter honored Dave Mellott at the 2011 ceremony. Dave is a long-term Shelter Volunteer who lives out Winston Churchill's challenge that although "we make a living by what we get, we make a life by what we give." Dave is one of those very long-term volunteers who does not seek recognition or status in his vital support and just comes into the shelter every Tuesday afternoon to prepare a dinner for our shelter guests.

### Who are our guests?



### Where are our guests from?



### Resource Director's Report

The Shelter's Resource Unit provided case management and other supports to the guests. Case management included assisting guests, in accordance with the each person's plan of care. Case managers located, coordinated and regularly monitored services that met each individual's medical, financial, social, educational, housing and other needs.

In 2012, shelter, food and services were provided to 278 guests who stayed at the shelter for a total of 8,378 nights. Approximately one half of these guests were covered for Targeted Case Management Services by MaineCare.

The Resource Director and staff made numerous contacts in the community in an effort to serve shelter guests. We referred and directed a large number of our guests to the Business and Career Center located at the Waterville Public Library. We also successfully collaborated with Educare, who provided scheduled play group opportunities two times per week and home visiting services to children ages 0 to 5 years living at our shelter. In the new Shelter, many guests have been participating in supportive and positive programs that included: Weekly Resume/Employment Workshops, AA meetings, Cooking Classes, Sewing and Knitting Class, Homework Club, Creative Movement, Parenting Groups and Children's Story Time.

#### 2012 Shelter Success Stories

- A lady came to the MMHS in May 2012. While at the shelter, she began and completed the Intensive Outpatient Treatment program, signed up for KVCAP transportation services, connected with the Women's Initiative, regularly attended AA meetings and signed up for High Hopes for continuing support. She found an apartment using a BRAP voucher. In her exit summary she wrote: "I'm so thankful for the shelter & all of the staff, volunteers and those who volunteered food. The people here and those at KBH and IOP have helped me get to where I am in life today w/ their brains, patience, kindness & their hearts, too. ....Thank you for believing that my life was worth saving and helping me."
- In his third stay this year, a young man managed to stay at the Shelter until (with shelter supports) he was able to secure Section 8 housing. He found an apartment and become a regular volunteer at the shelter.
- A woman and her teen-age daughter became homeless due to a house fire. She was employed for 40 hours per week, but was unable to afford housing. With the shelter's assistance, she applied for a STEP coupon with MaineHousing and within 2 weeks was out of the shelter.
- A young lady who worked at the Shelter as part of the ASPIRE program, lost her housing due to a lack of income and moved into the Shelter with her 2 year old daughter. With MMHS staff assistance, she obtained a Shelter Plus voucher that allowed her to find affordable, stable housing for her and her daughter. MMHS also successfully linked her and her daughter with case management services and needed dental services.
- A 27 year old mom and her 3 year old came to the Shelter just before the New Year. She had been here previously, about one year ago and left to return to what turned out to be an unstable and violent domestic situation. From this current stay at the shelter, she found employment and found an apartment (using a BRAP voucher). She met all the goals set in her plan of care.

# Celebrating our 2012 Volunteers

On May 4th, 2013 we honored our 2012 volunteers at the Annual Meeting and Volunteer Celebration. At this year's celebration we recognized the following groups or individuals for their dedication and service to the Mid-Maine Homeless Shelter and its guests:

> Colby Volunteer Center—the many student volunteers Maddie Louis—Colby Volunteer Coordinator Buen Appetito—Awesome business support Waterville High School—JMG Maine State Credit Union—Awesome community support George Sadlo—Moving Team and Furniture Pick-up support Nancy Wilson—Smile Bags and monthly craft night Jacob "Jake" Smith—Smile Bags and monthly craft night

# 2012 REM Community Awards

The Mid-Maine Homeless Shelter honored the following volunteers at the 2012 REM Community Awards ceremony:

Patricia "Tish" Begin has been a shelter volunteer for 3 years. She first

started as volunteering at the overflow shelter and then transitioned to working in the Friday Food Pantry. She later became the lead volunteer responsible for training other volunteers who joined this team. As a retired public school teacher, however, Tish missed working with the children, so she trained another volunteer to became the "lead" person. Tish is now doing what she loves—reading and singing with the children.



While Deborah "Debbie" Hicks has only been a shelter volunteer for just over one year, she has quickly demonstrated her ability to be very versatile and flexible—always with a genuine smile. She started volunteering in the overflow shelter and then transitioned to volunteering at the Ticonic Street shelter before we relocated to the 19 Colby



location. As a volunteer, Debbie socializes with the guests, both children and adults, especially making them feel comfortable when they first move into the shelter. Debbie also helps with cooking, guest check-ins, partners with new volunteers, and provides general assistance to night staff.

# M O R F U D R A S E R

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# Warming Up for Christmas

This years "Warming Up for Christmas" benefit was held as a dinner at the Riverside Market. The benefit is put on by Steve and Linda Fotter, students, and friends. All proceeds from the show were given to the shelter to be

used in everyday operations. This past years dinner and concert was once again a huge success, providing the shelter with over \$9,000. This brings the total raised by the Fotter's to nearly \$40,000.



### Baubles and Bling

Just as we moved into the new shelter "All About You Event Planning" sponsored a wonderful event where they filled our kitchen with new supplies! The outpouring of support was amazing and so very

much appreciated. We moved into the shelter with a fully stocked kitchen.

# PFBF 1/2 Marathon and 5K Run-or-Walk



On September 6, 2012 Reg Perry and Ann Grant of PFBF, CPAs presented to Betty Palmer and Kevin Joseph a check for \$15,000 for Mid-Maine Homeless Shelter. This

\$15,000 represented the \$5,000 proceeds from our 3rd

annual 1/2 marathon 5K race on July 8th, 2012 and the Sukeforth Family Foundation's \$10,000 match.



### 15th Annual MMHS Golf Tournament

The annual golf tournament is a major fundraiser for the Mid-Maine Homeless Shelter. This year was the 15<sup>th</sup> year of the tournament thanks to the generosity of Steve and Paula Brown, owners of the Clinton Golf Course. We raised over \$12,000 in 2012 with the support of players, sponsors and donations. The money raised goes toward the operational fund at the Shelter.

Gov. Paul LePage, who was a member of the MMHS Board of Directors, conceived the idea of a golf tournament 15 years ago. He contacted Steve and Paula Brown regarding their private course, and they generously donated the course that first year and every year since then. We owe a debt of gratitude to Steve and Paula Brown.

The all volunteer golf committee meets from early spring until the day of the tournament soliciting sponsors, players and donations to make this an expense free event for the Shelter.

We want to thank everyone who makes our golf tournament a success year after year!

Sincerely,
The Golf Committee
Jill Gilbert, Diane Pooler, Nancy Karter,
Brad Whitaker, Allan Rancourt, Ken Quirion,
Kelly Winslow, David Holden, Aaron Brown



# Walk to Stop Hunger

Maine State Credit Union's Walk to Stop Hunger was a major fundraiser for the shelter this year. Those that walked in support of the Mid-Maine Homeless Shelter helped to raise \$5,000

to help provide food for our shelter guests and our community food pantry.

Thank you to the Maine State Credit Union for this awesome event and to all those that walked in support of the MMHS!



